

TERMS OF SERVICE

These Terms of Service (“Terms”) govern your access to and use of the **MyInnovationX platform, website, applications, digital tools, branded microsites, and related services** (collectively, the “**Platform**”).

The Platform is owned and operated by **MYX Ventures Sdn Bhd** (“MYX”, “we”, “us”, or “our”).

By accessing, registering for, or using the Platform, you agree to be bound by these Terms.

If you do not agree to these Terms, please do not use the Platform.

1. Definitions

For the purposes of these Terms:

- **Company / MYX** means **MYX Ventures Sdn Bhd**, the legal owner and operator of the Platform.
 - **Platform** means **MyInnovationX**, including its website, digital applications, discovery engine, challenge modules, scouting tools, AI scoring tools, pilot and accelerator modules, branded microsites, multi-tenant portals, and related services.
 - **User** means any individual or entity accessing or using the Platform.
 - **Corporate User** means a corporate, government agency, holding company, challenge owner, programme sponsor, or problem statement owner.
 - **Solution Provider** means a startup, SME, technology company, innovator, founder, service provider, or ecosystem participant using the Platform.
 - **Partner Microsite** means a branded, white-labelled, or multi-tenant portal powered by the Platform for use by ecosystem partners, accelerators, venture builders, corporates, or programme sponsors.
 - **Submission** means any proposal, pitch deck, profile, document, presentation, media, technical response, or other content uploaded to the Platform.
 - **Business Profile Data** means company name, logo, sector, solution description, capabilities, use cases, certifications, and non-personal company information.
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2. Platform Purpose & Scope

The Platform is an AI-powered open innovation and ecosystem discovery platform designed to facilitate:

- company discovery and scouting
- innovation matchmaking
- challenge statement participation
- proposal evaluation

- pilot and sandbox opportunities
- accelerator and ecosystem programmes
- corporate-innovator collaboration
- multi-tenant branded programme portals

MYX acts as a **platform intermediary, discovery engine, ecosystem facilitator, and programme enablement layer.**

MYX does not act as a contracting party between Users unless expressly agreed in writing.

3. Eligibility & Registration

Users must be at least 18 years of age and legally capable of entering into binding agreements.

Where a User registers on behalf of an organisation, the User represents and warrants that they have the authority to bind that entity.

Users agree to provide complete, accurate, and updated information at all times.

Users are responsible for safeguarding account credentials and all activities conducted under their account.

4. Platform Access & Acceptable Use

Users shall use the Platform only for lawful and legitimate business, innovation, collaboration, sourcing, and ecosystem purposes.

Users must not:

- submit false, misleading, or fraudulent information
- infringe intellectual property rights
- upload malware, malicious code, or harmful files
- impersonate another person or organisation
- misuse discovery, messaging, or evaluation tools
- circumvent closed-loop challenge processes
- access data or content without authorisation

MYX reserves the right to monitor usage for compliance, service optimisation, and security purposes.

5. Business Profiles & Discoverability

The Platform operates as an ecosystem discovery and matchmaking engine.

By using the Platform, Users acknowledge and agree that **Business Profile Data** may be discoverable, searchable, and viewable by authorised users within the MYX ecosystem, including:

- corporates
- holding companies
- accelerators
- ecosystem partners
- innovators
- programme stakeholders

Personal data such as personal email addresses, mobile numbers, and named contact details shall not be disclosed without consent unless required for programme administration.

6. Scouting, Discovery & Matchmaking Services

MYX may provide:

- scouting services
- sourcing support
- company shortlisting
- discovery assistance
- closed-loop challenge sourcing
- innovation matchmaking

on behalf of Corporate Users, ecosystem partners, and programme sponsors.

For these purposes, MYX may use Business Profile Data and company information stored within the Platform database to identify potentially relevant Solution Providers.

7. Partner Microsites & Multi-Tenant Modules

The Platform may from time to time provide **Partner Microsites** and multi-tenant modules for use by ecosystem partners, including holding companies, accelerators, venture builders, corporates, and government agencies.

Such Partner Microsites may operate under the branding, domain, or identity of the relevant partner while being powered by the Platform.

Users accessing such Partner Microsites may be subject to:

- the partner's own terms of service and privacy notice; or
- these Terms and the MYX Privacy Notice

as disclosed at the point of access.

Where separate partner terms apply, those terms shall prevail solely for that Partner Microsite.

8. Cross-Platform Visibility & Promotion

Users acknowledge and agree that challenge statements, programme listings, ecosystem activities, and company opportunities published through any Partner Microsite may also be displayed, syndicated, promoted, or made discoverable on the main Platform and MYX website.

This includes:

- homepage listings
- challenge pages
- newsletters
- ecosystem showcases
- promotional campaigns
- partner announcements

unless otherwise expressly agreed in writing.

Confidential information shall not be published without authorisation.

9. Submission & Proposal Evaluation

Users may upload Submissions including proposals, pitch decks, technical responses, supporting documents, and other materials.

Users represent and warrant that:

- they own or are authorised to submit such materials
- such materials do not infringe third-party rights
- all information is accurate to the best of their knowledge

Users remain solely responsible for their Submissions.

10. AI Scoring, Automated Evaluation & Third-Party Plugins

MYX may use AI models, machine learning tools, third-party APIs, scoring engines, and recommendation systems to support evaluation and prioritisation.

Any score, ranking, recommendation, confidence indicator, or other output is **merely indicative** and is intended solely to assist:

- Corporate Users
- problem statement owners
- evaluators
- applicants

in better prioritising proposals and assessing alignment.

Such outputs do not constitute approval, endorsement, rejection, selection, procurement recommendation, or investment advice.

Final decisions remain solely at the discretion of the relevant Corporate User or programme owner.

MYX shall not be liable for disputes, decisions, or losses arising from such outputs.

11. Intellectual Property Rights

All intellectual property rights in User Submissions remain with the submitting User or their organisation unless otherwise expressly agreed in writing.

Participation in challenge statements, pilots, discovery, scouting, or ecosystem programmes shall not transfer ownership of intellectual property.

Users grant MYX a non-exclusive, revocable, worldwide licence to host, display, analyse, transmit, and share Submissions solely for Platform operation, discovery, evaluation, and programme administration.

Corporate Users retain ownership of their challenge statements, evaluation frameworks, and confidential programme materials.

12. Cloud Hosting & Infrastructure

The Platform is hosted on cloud-based infrastructure, including third-party cloud providers such as **Amazon Web Services (AWS)**, or such other providers as MYX may determine from time to time.

MYX reserves the right to migrate, upgrade, or change hosting, storage, infrastructure, or cloud service providers without prior notice.

Users acknowledge that access may be subject to interruptions, maintenance, latency, or third-party cloud service availability.

Data may be stored, processed, backed up, or replicated across cloud regions as reasonably required for service continuity and resilience.

13. Confidentiality & No Guarantee of Outcome

Users agree not to disclose confidential challenge information, closed-loop sourcing details, or non-public programme information.

MYX does not guarantee:

- shortlisting
- pilot awards
- procurement contracts
- investment opportunities
- commercial partnerships
- ecosystem endorsements

All outcomes remain solely at the discretion of relevant third parties.

14. Limitation of Liability

To the fullest extent permitted by law, MYX shall not be liable for any indirect, incidental, consequential, reputational, commercial, or financial loss arising from use of the Platform.

MYX's liability shall in all cases be limited to fees paid by the User for the relevant service, if any.

15. Privacy, Suspension, Governing Law & Dispute Resolution

Use of the Platform is subject to the **MYX Privacy Notice**.

MYX may suspend, restrict, or terminate accounts that breach these Terms.

These Terms shall be governed by the laws of Malaysia.

Any disputes shall be subject to the exclusive jurisdiction of the courts of Kuala Lumpur, Malaysia.